Responsible Business: delivering against our 2025 priorities

Improving gender balance

10% pts

increase of women in senior leadership since 2020/21

Reducing carbon emissions

68.7%

reduction in carbon emissions across our operations since 2016/17

2020/21 26.1%

45.9%

reduction in intensity of our Scope 3 emissions from the supply chain and customer use of products since 2017/18

2021/22 27.2%

Responsibly sourced wood

99.4%

of the wood and paper used in our products is responsibly sourced

2020/21 81.2%

Sustainable Home Products

58.2%

of total Group sales are Sustainable Home Products

2020/21 42.2%

£7.4bn

of Sustainable Home Products sold

2020/21 £5.1bn

Caring for our communities

£6.7m

invested in community projects

2020/21 £5.5m

Reached

4.4m

more people through our community programme since 2020/21

All figures are as at year-end 2025/26. Baseline years vary by metric – see the Performance Data Appendix and Data Collection Methodology documents.